

Stirling High School Post-results Service: policy and procedures

This policy reflects the guidance offered by the Scottish Qualifications Authority in Post results Service – Guidance for Centres.

Post-results Service

As its name implies, this service runs after candidates have received their certificates. If Stirling High School is concerned by a candidate's result, it can request a clerical check and/or a marking review of the script. The 'script' is the name given to the candidate's exam answer paper.

There is no consideration of 'alternative evidence' with this service. That is, the school cannot submit evidence of candidate performance to justify its concern and no such evidence will be considered by SQA in making a determination. **The check/review can lead to a change of grade either up or down.** If the grade changes, then SQA will issue a new certificate to the candidate and no charge is made. If the original grade remains unchanged, then Stirling High School will be charged for this service.

Clerical check

If Stirling High School submits a request for a clerical check of a candidate's exam script, SQA checks that:

- all parts of the script have been marked
- the marks given for each answer on the script have been totalled correctly
- the correct total/result was entered into the system for that script (the system evaluates all the results received in the different parts of the Course, in order to calculate the final grade)

Subjects that have been e-marked are not eligible for a clerical check. When a subject is e-marked, the clerical check process is carried out automatically prior to the result being issued. Where a subject has components that are both traditionally marked and e-marked, only the traditionally marked component will be eligible for a clerical check.

Subjects that are e-marked are, however, eligible for the marking review process.

Marking review

If the school submits a request for a marking review of a candidate's exam script, this will include:

- a clerical check (same as above)
- a review by a Senior Examiner of the marks that the candidate was given for each question and/or externally assessed component of the Course assessment, to check whether the original marking was in line with the national standard

Criteria for Post-results clerical check or marking review

Stirling High School will submit a request if it holds clear and compelling evidence that there is a reasonable possibility that an error may have occurred with the marking or totalling of marks in a candidate's script.

That is, the candidate's final grade is markedly at odds with the totality of assessment evidence gathered during the year and out of line with the performance of other candidates with similar profiles.

It is not sufficient for a candidate's final award to be below the level anticipated by any estimate submitted to SQA or that achieved in a prelim examination. The expectation is that there will be compelling evidence from all aspects of assessment: class tests, Unit tests, coursework and any mock exam. (An overview of assessment evidence is provided in the appendix to this policy.)

In particular, a clerical check and/or marking review will not be requested where:

- the candidate's final award is in line with the estimate previously submitted to SQA by Stirling High School
- the final award is within the same grade as that predicted by the assessment evidence held by Stirling High School
- the candidate's performance has shown inconsistencies during the year such that the final award falls within the range of performance evidenced
- the candidate's original estimate is found to be overly optimistic in the light of the actual performance of the cohort in the Course assessment

In general terms, Stirling High School will submit a request when the assessment evidence is consistent and points to an award at least two bands above the final award.

Stirling High School will submit requests only on the basis of assessment evidence. It cannot do so on compassionate grounds or, for example, because entry to higher education is conditional on a particular award. Neither can Stirling High School agree to submit a request because the candidate or others have offered to pay any charges arising (see below).

A request cannot be submitted if the candidate has already been through the Exceptional Circumstances Consideration Service.

Further information about the SQA Results Services can be found at www.sqa.org.uk/resultsservices

Decisions about eligibility for the Post-results Service will be taken by Mr Cassidy, Headteacher, based on advice by the relevant head of department and in conjunction with our SQA Co-ordinator, Ms Allen, DHT.

Appeals

If a candidate is dissatisfied with the decision taken by Stirling High School, then they can appeal. Such appeals must be submitted in writing at least seven working days prior to the end of the SQA submission window (see below). The appeal will be considered by the head of centre and/or their nominee.

Appeals will be considered on the basis of the criteria set out above and will be final.

Submission of Post-results Service requests

Only Stirling High School can submit a request to SQA. Parents and candidates cannot submit requests. All requests must be submitted within the submission window publicised by SQA (9–30 August in 2016 and 19 August 2016 for candidates with a conditional university or college place).

Charges

SQA charges for all Post-results Service requests where the candidate's grade remains unchanged following the clerical check and/or marking review. SQA will charge Stirling High School and Stirling High School will meet the cost.